



September 18, 2024

Medicaid Provider Revalidation

On August 28, the Illinois Department of Healthcare and Family Services (HFS) issued a [Provider Notice](#) announcing that revalidation notices will be sent in rolling stages beginning September 3, 2024.

The Federal Centers for Medicare and Medicaid Services (CMS) requires all providers to revalidate or renew their Medicaid provider information every five years. This requirement was waived during the Public Health Emergency (PHE), but the revalidation process has resumed and will continue over the course of the upcoming weeks. **Please note that all providers must complete revalidation to maintain eligibility to receive payment for services rendered to Illinois Medicaid customers.** If revalidation is not completed before the end of your revalidation cycle, there will be a break in your status as an enrolled provider and you will not be eligible to receive payments.

HFS will be holding virtual information sessions to walk providers through the process and answer questions:

- **September 26, 2024, 1:30 pm – 2:30 pm – [Register Here](#)**

- **October 24, 2024, 3:00 pm – 4:00 pm – [Register Here](#)**

For additional information and resources, please login to your [IMPACT](#) account. Step by step instructions and a [Frequently Asked Questions](#) document are available at the [Provider Revalidation webpage](#). Questions regarding revalidation may be emailed to IMPACT staff at IMPACT.help@illinois.gov or call 1-877-782-5565 to speak to a provider enrollment representative.

Please be sure to watch your email for your revalidation notice.



Tuesday | September 24 | 12:00 – 1:00 PM CST

The IPHA Third-Party Billing Team invites you to attend a special webinar presentation, [Building 340B Drug Pricing Program Knowledge for Community-Based Organizations](#). On Tuesday, September 24 12:00 PM – 1:00 PM CST, this training session will provide community-based organizations with a comprehensive introduction to the 340B Drug Pricing Program. The 340B program allows eligible healthcare organizations to purchase outpatient drugs at significantly reduced prices, enabling them to stretch scarce resources, improve patient access to medications, and enhance health outcomes for underserved populations.

Learning Objectives:

- Understand the Basics of the 340B Drug Pricing Program
- Identify Eligible Entities and Patient Eligibility
- Comprehend Compliance Requirements of the 340B Drug Pricing Program

This training will be presented by [Dedra Spears-Johnson](#), MS, co-founder and Executive Director of [Heart to Hand Inc. \(H2H\)](#), a community-based nonprofit organization in Prince George's County Maryland. Mrs. Spears-Johnson is a strong advocate for vulnerable communities serving on planning councils and coalitions that fight to improve access to health care and improve social justice. She has over 30 years of public and private health experience working with local and state health departments, hospitals, Federally Qualified Health Centers as well as The Centers for Disease Control and Prevention. She received her B.A. degree in Psychology from Mercer University; and a M.S in Health Services Administration from Central Michigan University.

To register for this webinar, please click [here](#).

The IPHA Third-Party Billing Team hosted the following webinar on September 11:

Common Billing Errors (Rejections and Denial) and How to Correct Them (Corrected Claims) presented by [Angela Haggard](#), Senior Vice President, [Sage Health Strategy](#). In this session, attendees learned

the difference between a claim denial and a claim rejection as well as tips on how to address common billing errors by submitting a new or corrected claim. The training also reviewed the Explanation of Payment (EOP) also known as a Remittance Advice received from Managed Care Organizations and explained the MCO recoupment process.

The recording and slide deck for this webinar are archived on the [IPHA Third-Party Billing Webpage](#).

TRAINING AND EDUCATION RESOURCES



The [Illinois Association of Medicaid Health Plans](#) (IAMHP) will be presenting the following webinars during the months of September and October:

[Maternal, Infant, Child and Adolescent Health](#), Wednesday, September 25, 12:00 – 1:00 PM CST, representatives from the Chicago Department of Public Health will discuss their maternal child health programs and how they are partnering with healthcare providers and community organizations to address inequities in maternal, infant, child and adolescent health outcomes. Topics to be covered include delivery of WIC services, universal post-partum nurse home visiting, childhood lead poisoning prevention and more. Please register [here](#).

[Claim Appeals and Disputes](#), October 2, 12:00 – 12:45 PM CST, this webinar is designed to provide guidance to contracted Medicaid providers on how to handle claims

when something goes wrong. Please register [here](#).

Advancing Reproductive Health Equity Through the Next Generation of Contraceptive Care Measures, Wednesday, October 9, 12:00 – 1:00 PM CST, this presentation will discuss the work being done by ICAN! and the Person-Centered Reproductive Health Program to advance reproductive health equity through innovative and person-centered measures. Please register [here](#).

CBO Community Health Worker Hub Design, Wednesday, October 30, 12:00 – 1:00 PM, This webinar will describe the Chicago CBO Hub design efforts, share key features from CBO hubs around the country, and offer MCO participants the opportunity to share input to inform the Chicago CBO Hub design. Please register [here](#).

Aetna Better Health of Illinois will be hosting **new provider orientations** on the following dates:

- September 25
- October 9
- October 23

To register, please click [here](#).

On Thursday, September 26, 11:30 AM – 12:30 PM CST, [BlueCross BlueShield of Illinois](#) will present **Availity Essentials Claim Status, Clinical Appeals, Reconsiderations and Message This Payer**. Learn how to verify enhanced claim status, submit clinical claim appeals reconsiderations requests and

Message This Payer using the Availity Claim Status tool.

Molina Healthcare Provider Relations Managers will be presenting a training on **HCBS Billing**, Tuesday, September 24, 100 – 2:00 PM. This training will review requirements, codes, and common billing issues with Home and Community-Based Services.

Are you ready for Open Enrollment 2024?

On September 25, 2024, the [ACE TA Center](#) will present, **[What You Need to Know About Medicare and Marketplace: Enrollment Considerations for 2025](#)**. This webinar will provide an overview of changes to the healthcare landscape for 2025 and how to help clients prepare for the upcoming Marketplace open enrollment (beginning November 1, 2024) and Medicare open enrollment (beginning October 15, 2024). Please register [here](#).

[Triage Cancer Fall Conference](#), October 25 – 26, this free, online conference will cover a variety of topics including, health insurance, disability insurance, Medicare, how to appeal denied claims, patient advocacy, and more. To register, please click [here](#).

Billing Medicare Part D

Still not billing Medicare Part D for vaccines? [TransactRx](#) enables healthcare providers, including local health departments, to bill Medicare Part D for covered vaccines with minimal time and effort. Getting started with TransactRx is quick and easy and will enable your health department to start billing most Medicare Part D plans within a

few days. Click [here](#) to learn more about the TransactRx Medicare Part D Vaccine Billing program.

MOST VALUABLE RESOURCE



This Month's MVR

This month's award for Most Value Resource goes to the [IAMHP 2024 Annual Conference](#). This conference is the best place to meet and network with management personnel from HFS and **all** the Illinois Medicaid Managed Care Organizations (MCOs). Conference attendees can choose educational sessions from four thematic tracks to create the optimal learning agenda for their specific job roles and learning objectives. We encourage every healthcare provider that routinely bills Illinois Medicaid health plans to participate in this informative conference.

The conference is scheduled for October 21 – 23, 2024, at the Hyatt Lodge in Oakbrook, Illinois. **There is still time to register, but please note that the discount on lodging will end on September 23.** To learn more and to register, please click [here](#).

DID YOU NOTICE?



The [Illinois Department of Healthcare and Family Services](#) (HFS) has recently published updates to the following fee schedules:

**Practitioner Fee Schedule effective
07/01/2024, updated 09/13/2024**

**Update to the COVID-19 Fee
Schedule** issued September 13, 2024.

To view current and past fee schedules,
please visit the HFS **Medicaid
Reimbursement** page.

**HFS has recently issued several important
Provider Notices:**

Medicaid Provider Revalidation

**Medical Necessity for COVID-19 Testing
and Confirmation of
Ordering/Referring/Prescribing (ORP)
National Provider Identifier (NPI)
Requirements**

**Coverage of Peer Recovery Support
Services per Public Act 102-1037**

**Increasing Behavioral Health Service
Capacity in Federally Qualified Health
Centers**

**Place of Service Code 27 – Outreach
Site/Street Effective October 1, 2023**

If you have not already subscribed to receive
email notifications from HFS when new
Provider Notices are posted, you may
subscribe **here**. To learn more about the
many helpful resources available to
healthcare providers, please visit the **HFS
Provider website**.



If you have any questions or suggestions for topics that you would like to see covered in future issues of the IPHA Billing Digest, please email your suggestions and/or requests to insurancebilling@ipha.com.

Thank you!



If you ever have any questions or need any advice, don't hesitate to touch base with me.

Sincerely,

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Forward

Illinois Public Health Association
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As one of the largest affiliates of the American Public Health Association, IPHA is widely recognized as a leader in the field of public health advocacy, health education and promotion.

Join our membership to stay up to date on all public health activity in the state!

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