



TELEHEALTH CARE DELIVERY AND PAYMENT GUIDELINES

1 WHAT IS TELEHEALTH?

- Remote delivery of health care services via digital communication tools (e.g., video calls, phone, secure messaging).



2 TELEHEALTH SERVICES

- Virtual Consultations
- Remote Patient Monitoring
- Digital Therapeutics
- Asynchronous (Store-and-Forward) Care

3 PAYMENT & REIMBURSEMENT MODELS

- Fee-for-Service (FFS): Payment per telehealth visit.
- Capitated Payments: Fixed payment per patient, including telehealth services.
- Value-Based Care: Payment based on patient outcomes and care quality.



4 COMPLIANCE AND GUIDELINES

- HIPAA Compliance: Ensure patient data privacy.
- Licensing: Providers must be licensed in the patient's state.
- Informed Consent: Patients must agree to telehealth care.



5 FUTURE OF TELEHEALTH

- Expanding coverage policies.
- Integrating with in-person care.
- Innovating payment frameworks for sustainable delivery.